

## Abrigo launches agentic AI platform

*AI agents help financial institutions scale operations with greater speed, consistency, and governance*

**RALEIGH, N.C. — July 8, 2026** — **Abrigo** today announced the Abrigo Agentic Platform Experience (APX), its new agentic platform designed to help financial institutions automate, orchestrate, and scale work across their growth and risk management functions.

Launching in Q3 2026, Abrigo Agentic Platform Experience for lending supports the full life of loan, from pipeline management and underwriting through closing, servicing, and portfolio administration. The platform delivers AI-driven execution while maintaining human oversight and institution-specific guardrails.

Financial institutions continue to face rising customer, competitive, and operational pressures as fragmented loan processes slow growth and weaken customer experiences. Abrigo estimates that agentic AI can reduce manual labor by more than 40%, while also improving the borrower experience. That additional capacity can help lenders spend more time with customers, as **Datos Insights found nearly 4 in 10 businesses** had not met with their primary credit provider within the past two years.

"The future of AI in community banking isn't about replacing people; it's about helping them have a greater impact," said John Brichetto, president and CEO of Santa Fe-based Century Bank. "Through our collaboration with Abrigo, we've seen the potential for agentic lending to give our teams more time to advise customers, strengthen local businesses, and deliver the personal service that differentiates community financial institutions – while maintaining the strong governance our institution depends on," added Brichetto.

"Our customers expect responsive service, trusted advice, and bankers who understand their goals. That's what sets our bank apart," said Kent Curtis, the president and CEO of First Southwest Bank in Durango, Colo. "As we work with Abrigo on the future of agentic lending, we're excited about the potential to create more capacity for our teams to focus on customers, deepen relationships, and deliver an even greater impact across the communities we serve."

The new agentic banking platform is powered by Abrigo's deep data network and decades of lending expertise, AI agents validate information against institution policies and give teams clear visibility into progress, priorities, and exceptions. Unlike traditional workflow tools that simply track tasks and require humans to move processes forward, Abrigo's AI agents proactively coordinate and complete tasks including document collection, data review, exception handling, and quality control across lending operations.

"We built Abrigo APX with explainability, governance, and operational control at its core because financial institutions need AI that can scale responsibly," said Ravi Nemalickanti, Chief Product and Technology Officer of Abrigo. "Abrigo's agentic banking platform combines institution-specific policy guardrails, clear decision explanations, complete audit history, and continuous quality control monitoring to help financial institutions scale AI-driven operations with confidence."

"Community banks and credit unions are looking for ways to use AI that actually fit how they operate, and make a difference in the lives of their customers and members, with the controls and accountability their regulators expect," said Charith Mendis, Banking Leader, Amazon Web Services. "Abrigo's platform on AWS lets these institutions move well beyond point automation toward fully orchestrated, agentic systems, automating complex lending workflows end-to-end while keeping humans in the loop where it matters."

Abrigo Agentic Platform Experience is expected to be generally available for lending in the third quarter of 2026. As part of Abrigo's AI strategy, the company will continue to expand its agentic capabilities across product lines in the coming quarters. This platform builds on Abrigo's AI capabilities that were launched in 2025, including Abrigo's Lending, Allowance, Loan Review, and AML Assistants and AskAbrigo, the company's AI banking agent.

For more information, visit [abrigo.com/ai-hub/products/agentic-lending/](https://abrigo.com/ai-hub/products/agentic-lending/).

## **About Abrigo**

Abrigo is a leading provider of risk management, financial crime prevention, and lending software and services that help more than 2,400 financial institutions manage risk and drive growth in a rapidly changing world. Our AI-powered product portfolio helps institutions harness their data and leverage AI while maintaining trust, compliance, and explainability. We deliver transformational technology, product innovation, world-class support, and unparalleled expertise so our customers can face complex challenges and make big things happen.

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